

### Serko group companies

Entity	Service Provided	Country
Serko, Inc.	Support Services	USA
Serko Australia Pty Ltd.	Support Services	Australia
Foshan Sige Information Technology Limited	Support Services	China
Get There L.L.C (a Delaware Limited Liability Company).	Get There	Texas, USA.
Serko India Private Ltd.	Support Services	Bengaluru, India.

### [Serko.ai](#) - subprocessors or service providers

Entity	Purpose	Country
Anthropic	AI model provider	USA
Basis Theory	Payment tokenisation	USA
Braze	Marketing platform	USA
Confident.ai	AI quality tool	USA
Google	Cloud hosting and AI model provider.	USA, Europe
Guardrails AI Pro	AI safety tool	USA
Langfuse	AI engineering	USA
Metabase	Dashboarding	USA
New relic	Observability	USA, Europe

Open AI	AI model provider	USA
Pendo.io (TMCs only)	Walkthroughs, Customer Satisfaction Data	Europe
Spreadly	Payment orchestration	USA
Testmo	Software testing	USA
Zendesk Inc.	Support Service Desk	Ireland

**Serko.ai - third party controllers or joint controllers**

Some recipients of personal information may be a joint controller, or controller in their own right due to the nature of processing or where they may determine the means and purposes of processing.

Entity	Purpose
<a href="https://www.booking.com">Booking.com</a>	Provides hotel and flight content, , and delivers this to Users.
Duffel	Duffel provides hotel and flight content, and delivers this to Users.
Hopper	Hopper provides hotel and flight content, and delivers this to Users.
Riskified	Payment fraud checks against their global database of fraud signals.
Stripe	Payment processor including AML / CFT compliance.