

Online Booking Tool Sub Processors

Entity	Purpose	Country
LNRS Data Services Limited (Lexis Nexis Risk Solutions Group)	Itinerary travel data	USA
Google Cloud	Analytics / Web traffic tracking	USA
Hotjar Limited	Troubleshooting	Ireland, Europe, New Zealand, Australia
Microsoft Azure (EA Agreement)	Hosting Infrastructure services	Australia, Ireland, Canada, USA
Pendo.io (TMCs only)	Walkthroughs, Customer Satisfaction Data	Europe
Walk Me Inc	Training / Virtual Help Supplier	USA
SUMO Logic	Log Management	Europe
Twilio Inc. (SendGrid)	Email Sending Service	USA
Zendesk Inc.	Support Service Desk	Ireland

Serko Group Sub Processors

Entity	Service Provided	Country
Serko, Inc.	Support Services	USA
Serko Australia Pty Ltd.	Support Services	Australia
Foshan Sige Information Technology Limited	Support Services	China